



MAURITIUS QUALIFICATIONS AUTHORITY

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NATIONAL CERTIFICATE

LEVEL 4

IN

SHIPPING AND FREIGHT FORWARDING

NATIONAL CERTIFICATE LEVEL 4 IN SHIPPING & FREIGHT
FORWARDING

1. Level: 4
2. Credits: 117
3. Review Date: June 2026
4. Access to qualification

4.1 Entry Information

School Certificate
or
An alternative qualification at Level 3 of the NQF

4.2 Recognition of Prior Learning [RPL]

Potential candidates holding a qualification at NQF Level 3 and at least 3 years of working experience in the relevant field may access this qualification through Recognition of Prior Learning (RPL) process.

4.3 Award of Qualification Requirements

Unit No.	Unit Standard Title	Level	Credit
LEGISLATION			
1	Demonstrate and apply knowledge of the Prevention of Corruption Act and the Data Protection Act	4	3
INCOTERMS			
2	Demonstrate and apply knowledge of incoterms	4	1
INTERNATIONAL TRADE			
3	Demonstrate and apply knowledge of International Trade	4	3
4	Demonstrate and apply knowledge of parties involved in International Trade	4	4
CARRIERS AND FREIGHT FORWARDING			
5	Demonstrate and apply knowledge of carriers and freight forwarders	4	3
6	Handle Dangerous/Hazardous Cargo	4	6
7	Demonstrate and apply knowledge of Port Vessel Operations	4	4
8	Demonstrate and apply knowledge of Airport/Traffic control and documentation	4	4
9	Demonstrate and apply knowledge of Trade Documents and bill of lading	4	4
10	Load and discharge cargo and stores	4	4

IMPORT AND EXPORT PROCESSES			
11	Demonstrate and apply knowledge of Air Freight import and export process	4	8
12	Demonstrate and apply knowledge of Sea Freight import and export process	4	8
13	Demonstrate knowledge of mode of payment and fund transfer	4	5
14	Demonstrate and apply knowledge of cargo insurance	4	6
15	Apply customer care techniques and handle complaints in the logistics field	4	4
16	Demonstrate knowledge of Trade Net and IT Communications	4	6
17	Demonstrate and apply knowledge of Bill of Entry	4	4
SITE VISITS TO PORT AND AIRPORT			
18	Demonstrate understanding of Port operational activities through site visit	4	2
19	Demonstrate understanding of Airport operational activities through site visit	4	2
CARGO COMMUNITY SYSTEM			
20	Demonstrate and apply knowledge of the Cargo Community System	4	3
GENERAL SKILLS			
21	Read, write and converse effectively	4	8
22	Perform calculations for the workplace	4	5
23	Follow safe practices at the workplace	4	4
24	Apply ethics pledge within his/her workplace	4	3
25	Demonstrate understanding and use of information technology	4	4
26	Demonstrate team building skills	4	4
27	Demonstrate entrepreneurial competence	4	4
28	Demonstrate knowledge of green technology	5	1
Total Credits			117

5. Purpose

This qualification is intended for people wishing to pursue a career in the field of shipping and freight forwarding. The qualification would enable learners to acquire skills and knowledge in international freight forwarding, transport service options and limitations, insurance needs, selecting, costing and recommending an international transport service and route, processing relevant documentation required for air or sea movement of freight, and managing a claim or loss for a consignment, to operate in the industry with little or no supervision.

