

# **National Certificate Level 2 in Bus Crews**

**Level of qualification:** 2  
**Credit total:** 60  
**Final date for comment:** December 2017  
**Expiry date:** December 2018

## **1 Purpose**

The National Certificate in Bus Crews Level 2 is designed to provide specialised training and skills for people who intend or are working in the transport sector.

People awarded with this qualification are able to make a contribution to their level of professionalism, experience, effectiveness and efficiency of the transport and logistic sector.

## **2 Regulations for the Qualification**

### **2.1 Entry Information**

Open

### **2.2 Recognition of Prior Learning**

Potential candidate should apply for Recognition of Prior Learning at the Mauritius Qualifications Authority.

### **2.3 Summary of Qualification Requirements**

This qualification be awarded to people who are credited with all the unit standards listed.

### **2.4 Detailed Qualification Requirements**

#### **Compulsory**

The following standards are required.

<b>Unit No.</b>	<b>Unit Standard Title</b>	<b>Level</b>	<b>Credit</b>
	<b><u>Generic</u></b>		
tl/04/0001/02	Demonstrate Knowledge of the History of the Bus Industry	2	2
tl/04/0002/02	Demonstrate Knowledge of the Work Psychology	2	3

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tl/04/0003/02	Demonstrate knowledge of communication read,write words and figures in the Transport Industry	2	3
tl/04/0004/02	Demonstrate knowledge of Safety at Work	2	4
tl/04/0005/02	Demonstrate Good Work Ethics	2	3
tl/04/0006/02	Demonstrate Knowledge of Communication and Teamwork	2	3
tl/04/0007/02	Write a short report	2	3
tl/04/0008/02	Identify and Manage the Effects of Shift Work in the Bus Industry	2	3
tl/04/0009/02	Identify the Causes of Back Injury and Methods to Prevent Back Injuries in the Workplace	2	4
tl/04/0010/02	Demonstrate Knowledge of the Passenger Service and Customer Complaints Requirements	2	4
tl/04/0011/02	Demonstrate Customer Service Skills	2	4
tl/04/0012/02	Describe Factors that Contribute to Mental Health Wellbeing and Mental Health Problems	2	3
tl/04/0013/02	Manage First Aid in emergency situations	2	2
	<b><u>Bus Conductor</u></b>		
tl/04/0014/02	Demonstrate Knowledge of Operating an Electronic Ticketing Machine (ETM)	2	5
tl/04/0015/02	Perform Basic Calculations for the Workplace	2	3
	<b><u>Driver</u></b>		
tl/04/0016/02	Demonstrate Knowledge of Basic Vehicle Engineering Concept	2	3
tl/04/0017/02	Demonstrate Knowledge of Defensive Driving Concept	2	5
tl/04/0018/02	Demonstrate Knowledge of Stress, Health and Fatigue for Driving	2	3
<b>TOTAL</b>			<b>60</b>

### **3 Accreditation Option**

Providers must apply for accreditation with the relevant Body.

### **4 Certification**

This qualification will be awarded by any recognised Awarding Body.