



MAURITIUS QUALIFICATIONS AUTHORITY

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**NATIONAL CERTIFICATE**

**LEVEL 2**

**IN**

**RESTAURANT & BAR SERVICES**

August 2017

# **National Certificate Level 2 in Restaurant & Bar Services**

1. Level of qualification: 2
2. Credit total: 60
3. Review date: August 2017
4. Next Review: August 2022

## 5. Access to the qualification

### 5.1 Entry information

No formal entry requirement but the learner is expected to have basic numeracy and literacy skills.

### 5.2 Recognition of Prior Learning (RPL)

Potential candidates holding at least three (3) years of working experience in the relevant field may obtain this qualification through the Recognition of Prior Learning (RPL) process.

### 5.3 Award of qualification requirements

#### **Compulsory**

All the unit standards listed are required.

Unit No.	Unit Standard Title	Level	Credit
<b>Health &amp; Safety</b>			
th/01/0006/02	Understand a safe and secure environment for customers in the hospitality industry	2	2
<b>Food Safety And Hygiene</b>			
th/01/0003/02	Practice food safety methods in a food business	2	4
<b>Hospitality Operations</b>			
th/01/0004/02	Provide customer care in the hospitality industry	2	4
th/01/0007/02	Demonstrate knowledge of procedures to protect people and property in the hospitality industry	2	2
th/01/0008/02	Provide information about an establishment in the hospitality industry	2	2
th/01/0011/02	Prepare and clear areas for counter food service	2	3
th/01/0012/02	Provide counter food service	2	3
th/01/0013/02	Prepare and clear service areas and serve takeaway food	2	2
th/01/0014/02	Prepare food orders for takeaway	2	2
th/01/0015/02	Provide basic table food service	2	3
th/01/0016/02	Prepare and clear areas for table food service	2	2
th/01/0017/02	Provide buffet food service	2	3
th/01/0019/02	Prepare and serve basic alcoholic beverages	2	2
th/01/0002/02	Prepare and serve hot and cold drinks	2	3
th/01/0001/02	Describe the employment relationship, and the application of employment law to that relationship	2	2

<b>Communication Skills</b>			
th/01/0020/02	Participate in groups and/or teams to gather ideas and information	2	3
th/01/0021/02	Read and write texts for practical purposes	2	3
th/01/0009/02	Perform basic calculations for the workplace	2	3
<b>Generic</b>			
th/01/0022/02	Demonstrate ethical behaviour at the workplace	2	3
th/01/0010/02	Work in a diverse workplace	2	3
th/01/0023/02	Maintain personal hygiene, image and grooming in the workplace	2	3
th/01/0024/02	Demonstrate knowledge of tourist destinations in Mauritius	2	3
	<b>TOTAL</b>		60

## 6. Purpose

This qualification recognises people who have the competence, knowledge and skills required to work in a food and beverage service role in a commercial environment.

It is awarded to people who are able to demonstrate the skills and knowledge necessary to work in a food and beverage service role, including preparation for service, serving food to customers, interacting with customers, safe food handling practices and compliance with Health and Safety legislation. The holder will also demonstrate a range of interpersonal, personal presentation, numerical abilities, literacy and teamwork skills required by workers in a food and beverage service environment.

This certificate is designed to provide a pathway to the National Certificate in Hospitality (Food and Beverage Service) (Level 3).

