

10<sup>th</sup>  
*Anniversary*

# SOUVENIR MAGAZINE

2002 - 2012

TVET: The engine of development and inclusion



**MAURITIUS QUALIFICATIONS AUTHORITY**

# Contents

Preface	2
Message of Dr the Hon. Vasant Kumar Bunwaree, Minister of Education and Human Resources	3
Message of Prof. Dr Abdool Rechad Sayfoo, Chairperson, Mauritius Qualifications Authority	4
Message of Dr Kaylash Allgoo, O.S.K, Director, Mauritius Qualifications Authority	5
Message from Prof. Asha S. Kanwar, President & CEO of Commonwealth of Learning (COL)	6
Message from Dr Arne Carlsen, Director of UNESCO Institute of Lifelong Learning (UIL)	7
Message from Mr Franz E. Gertze, Chief Executive Officer of Namibia Qualifications Authority	8
Members of the MQA Board as at 31 August 2012	9
Message from Dr Azad Jeetun, Director, Mauritius Employers' Federation	10
Message from Mr Grish Gunesh, Permanent Secretary, Ministry of Education & Human Resources	11
Message from Dr Praveen Mohadeb, Executive Director, Tertiary Education Commission	12
Message from Mr Ravin Lama, President of the Association of Registered Professional Training Institutes	13
A Brief on the Different Milestones for the Setting up of the MQA from 1997 to 2002 by Mr Roland Dubois, Director of Mauritius Institute of Training and Development (MITD)	14
Evolution of the MQA since its Inception	16
Interview with Ms Anjali Peeroo, Executive Officer at the MQA	49
The Present MQA Staff as at 31 August 2012	51
Contact Us	60

# Preface

The wave of changing technology and new work arrangements sweeping the world over the past decade have given rise to a continuous upgrading of knowledge and skills especially in a lifelong learning environment.

In an era of globalization while facing a gross influx of training provision, the Government initiated substantial reforms in the TVET sector and in the year 2002, a new institutional framework was developed. This in fact led to the coming into operation of the Mauritius Qualifications Authority (MQA) which became the new regulator of training in the Republic of Mauritius.

With its established legal framework, the MQA as an Authority was entrusted the responsibility to give a new impetus to training as well as to assert its role as a regulatory body in the TVET sector.

In an attempt to mark the 10<sup>th</sup> anniversary of the MQA, this publication is highlighting through snapshots some of the major landmarks of the Authority during the past 10 years. In essence, the various photographs show how the organization has continually progressed over the years and its overall contribution to the TVET sector and the community at large.

The principal source of the compiled information has been the MQA's official records; however specific details of events have also been gathered from a few staff, to whom we are indeed very grateful.

We also express our deep sense of gratitude to the Chairman and Board Members whose invaluable contribution and suggestions have been very helpful in the context of this publication.

Finally, we owe a debt of gratitude to the Director of MQA for his special effort in raising the public profile of the Authority and bringing the organisation on the international platform as well as positioning the MQA as a lead organization in the African region. His contribution has indeed been of great help in the elaboration of this magazine.

The Editing Team  
MQA

# Message of Dr The Hon. Vasant Kumar Bunwaree, Minister of Education & Human Resources



REPUBLIC OF MAURITIUS  
MINISTRY OF EDUCATION AND HUMAN RESOURCES

*I*t is an honor and a privilege for me to be associated with the publication of the Souvenir Magazine to mark the 10<sup>th</sup> Anniversary of the Mauritius Qualifications Authority.

I am delighted that over the span of ten years, considerable progress has been made by the MQA to promote Technical and Vocational Education and Training. One of the major achievements has been indisputably the development of the National Qualifications Framework integrating education and training at all levels including the world of work and providing for parity of esteem for Vocational Education and Training. The MQA has also embarked on the Recognition of Prior Learning (RPL) translating prior learning and experience into a qualification, opening avenues for more people to acquire a duly recognized qualification.

As a country with limited resources, we need to harness our inherent human resource to forge ahead with development. Technical and Vocational Education and Training is assuming a lot of importance at international level. Government has already taken the initiative to extend Pre-vocational

education from three to four years. In the near future the Bac-Pro Programme will be introduced on a pilot basis at the Lycée Polytechnique, Sir Guy Forget of Flacq and it is expected to provide secondary school students with technical aptitudes, the opportunity to follow the technical pathway.

It has been announced in the recent Government Programme 2012-2015 that a National Training Strategy will be elaborated. The objective will be to clearly demarcate responsibilities of stakeholders involved in training and give a new dimension to training. It will be a critical challenge for the MQA, as a Regulatory Authority to ensure compliance with Quality Assurance Standards for the provision of quality training.

I commend the MQA for its initiative for the release of the Souvenir Magazine and express the wish that it will pursue its objectives with added vigour to give a new orientation to training and professional development.

A handwritten signature in black ink, appearing to read 'V. Bunwaree'.

Dr Vasant K. Bunwaree  
Minister

## Message of Prof. Dr Abdool Rechad Sayfoo, Chairperson, Mauritius Qualifications Authority



*I* It is a matter of pride and privilege for me to be associated with the publication of this Souvenir Magazine on the occasion of the 10<sup>th</sup> anniversary of the MQA, especially with my appointment as Chairman of the Authority in this very year.

During the past 10 years, I have personally witnessed the progress made by the Authority. And I am sure that in the coming years, MQA will not only maintain but further enhance its progress. Being the regulatory body of the TVET sector, the primary goal of the Authority remains ensuring quality and continual enhancement of the general standards within the TVET sector so as to provide support and an enabling environment to the public at large and stakeholders. With a view to achieving same, the Authority is relentlessly working towards the improvement and quality of TVET so that it provides nationally recognised and internationally accepted qualifications in keeping with advanced technology that ultimately fulfils skills needs of the world of work.

To further consolidate its commitment and achieve its mission, as the new Chairman of the MQA, I wish to send out a realistic but positive message; one that is rigorous

but borne forward also by a project for the future and above all, one that is without compromise to our Government, our staff, our partners both nationally and internationally and the public in general. I am mindful of the role of Authority as statutory regulatory body and the need to reinforce the framework in the public interest as well as that of the TVET sector as a whole.

My main priorities are to (i) formulate, review, update and implement robust policies & strategies (ii) develop and continually enhance the National Qualifications Framework and upgrade TVET NQF Levels (iii) expand National Qualifications (iv) establish and maintain credible systems for quality assurance (v) promote parity of esteem between providers (vi) participate in the Knowledge Hub (vii) increase MQA's office space (viii) create the PGCTE qualification (ix) work towards international mobility and recognition and (x) control the proliferation of training providers. By achieving goals set out herein, we are committed to establish and maintain an efficient, effective and quality assured TVET system in Mauritius.

I am confident that with the collaboration of all stakeholders we shall succeed in achieving the vision and mission of the MQA whilst attaining even higher degree of respect and recognition amongst the public and the industry.

Professor Dr A. Rechad Sayfoo  
Chairman

## Message of Dr Kaylash Allgoo, O.S.K, Director, Mauritius Qualifications Authority

*I*t is indeed with great pleasure that I am addressing this message on the occasion of the 10<sup>th</sup> anniversary of the Mauritius Qualifications Authority (MQA).

The year 2012 marks the 10<sup>th</sup> anniversary of the MQA. In fact the Authority started its operations on 08<sup>th</sup> May 2002 and since then it has strived to attain the highest standard in the Technical and Vocational Education and Training sector in Mauritius. I can say that after a decade of existence, we have made a tremendous headway with the collaboration of key partners in the training sector.

The National Qualifications Framework (NQF) has been established and its reliability and soundness is being served as a model in many African countries to build up their respective qualifications frameworks. In the same vein, chairing the Transnational Qualifications Framework (TQF) Management Committee of the Virtual University for Small States of the Commonwealth (VUSSC) is also a major landmark in the short span of existence of the Authority.

Furthermore, the Authority has succeeded in implementing the Recognition of Prior Learning (RPL). The RPL is presently being implemented in five sectors namely Tourism, Construction, Printing, Plumbing and Adult Literacy and it is being extended to other sectors of the economy.

Technical & Vocational Education and Training (TVET) so far caters for local learners only. However, it is expected that it would be extended to foreign nationals

who would benefit from the country's competitive edge in the sector. This would necessitate development of regulations for accreditation by the MQA and the promotion of exchange programs with other Regulatory Bodies. New regulations on accreditation are underway and the Quality Assurance Standards are being reviewed to meet the requirements of the dynamic environment in which we are operating.

All the developments over this first decade have only been possible with the hard work and contribution of one and all and I would like to thank here the Minister of Education & Human Resources, the Chairman of the MQA and Board Members as well as all the colleagues of the Authority for their unflinching and continuous support to realize the goals set by the MQA. I would also like to pay a special tribute to the international institutions that have closely been collaborating with the Authority.

With these words, I look forward to the continued close collaboration and dedication of all stakeholders for greater progress of the MQA and the TVET sector in future.



Dr Kaylash Allgoo, O.S.K  
Director

## Message from Prof. Asha S. Kanwar, President & CEO of Commonwealth of Learning (COL)



*I* gives me great pleasure to wish MQA a very happy 10<sup>th</sup> anniversary. The MQA, a young organization born in the twenty first century, caters to the education and training needs of the 'new learner'. The 'new learner' of the twenty first century operates in a new environment unlike those confined to the comforts of the conventional classroom. The new learner is a lifelong learner constantly learning and re-learning to remain competitive in the global knowledge economy. This also means that the 'new learner' needs a diversity of skills that could range from technical to vocational to academic to professional. The MQA has been established to address these needs and support the new learner to navigate her way through formal, non-formal and informal learning.

The Commonwealth of Learning (COL), which promotes 'learning for development', has watched with great interest the evolution of MQA in its early

years. It is a recognition of its promise and potential that prompted COL to engage with the MQA when it held its first Virtual University for Small States of the Commonwealth (VUSSC) workshop in Mauritius in 2006. In February 2008, at a meeting in Singapore for senior officials of National Qualifications Frameworks, Mauritius Qualifications Authority (MQA) through its Director, Dr Kaylash Allgoo became involved in the creation of what is known today as the VUSSC Transnational Qualifications Framework (TQF). The same year saw the setting up of a Management Committee for the TQF and the Director of the MQA became its first chair. COL also signed an MOU with the MQA for the development of an RPL framework for TVET.

Through this collaborative partnership, MQA has played an active role in various COL forums. We are indeed very happy to have partnered with the MQA and wish the Director and all his colleagues greater success in the coming years.

Professor Asha S. Kanwar  
President & CEO  
Commonwealth of Learning

## Message from Dr Arne Carlsen, Director of UNESCO Institute of Lifelong Learning (UIL)

On the occasion of the 10<sup>th</sup> anniversary of the Mauritius Qualifications Authority, I would like to take this opportunity to wish its Director, Dr Kaylash Allgoo and his team for setting high standards with regard to promoting lifelong learning, a highly qualified workforce and an inclusive literate and learning society. The UNESCO Institute of Lifelong Learning and the MQA have had a longstanding cooperation, particularly in the field of sharing experience on linking Recognition of Prior Learning with National Qualifications Framework, and more recently in the area of RPL in the context of adult learning and vocational skills.



We will certainly count on an even strengthened collaboration between MQA and UIL for the benefit of making lifelong learning a reality and implementing the recently launched UNESCO Guidelines on the Recognition, Validation and Accreditation of the Outcomes of Non-formal and Informal Learning in Mauritius.

It is indeed my pleasure to be associated with the publication of this Souvenir Magazine and UIL would like to wish MQA all success in the future.

Dr Arne Carlsen  
Director  
UNESCO Institute for Lifelong Learning



## Message from Mr Franz E. Gertze, Chief Executive Officer of Namibia Qualifications Authority



On this auspicious and historic moment, when you are immersed in enormous euphoria and pride as you celebrate the 10<sup>th</sup>

Anniversary, I have the singular honour and pleasure on behalf of the Council, the entire NQA family and on my own behalf to extend our warmest congratulations to you.

The relationship between the MQA and the NQA is marked by deep appreciation and mutual trust. I trust that this friendship and cooperation will endure and be further cemented in the years ahead.

For an institution based on a small tropical paradise island, the MQA has left indelible marks in the qualifications domain. Your contributions to the development of both the SADC and Transnational Qualifications Framework bear sufficient testimony of the role that the MQA plays globally.

A decade may not be a long period to

assess the impact of a Qualifications Authority in the transformation of any education system, but the relevance, growth and prominence of the MQA is of an exemplary nature.

I firmly believe that in the decades to come, MQA will make an even greater contribution to the development of qualifications systems and I am confident that the development and advancement of the MQA will flourish under your able and sagacious leadership.

FELICITATIONS!

Franz E. Gertze  
Chief Executive Officer,  
Namibia Qualifications Authority

# Members of the MQA Board as at 31 August 2012



Prof. Dr Abdool Rechad Sayfoo,  
Chairperson



Dr Azad Jeetun,  
Director, Mauritius  
Employers' Federation  
Vice-Chairperson



Mr Grish Gunesh,  
Permanent Secretary,  
Ministry of Education  
and Human Resources



Dr Praveen Mohadeb,  
Executive Director,  
Tertiary Education  
Commission



Mr Roland Dubois,  
Director, Mauritius  
Institute of Training and  
Development



Mr Ravin Lama,  
Representative of  
Registered Private  
Training Institutions



Mr M S A Cyril Pellegrin,  
Secretary General,  
Insurers Association  
of Mauritius  
(Independent Member)

## Message from Dr Azad Jeetun, Director, Mauritius Employers' Federation



On behalf of the Mauritius Employers' Federation, I would like to extend our congratulations to the Mauritius Qualifications Authority on its 10<sup>th</sup> Anniversary.

The MQA has inter-alia played a pioneering role in the formulation of the National Qualifications Framework, the development of Unit Standards and Qualifications, the implementation of the Recognition of Prior Learning (RPL) and accreditation of training programmes in Technical and Vocational Education.

MQA has contributed significantly to maintain the high standard and quality of training in Mauritius thereby encouraging enterprises to invest in human capital for the improved performance of employees, enhanced productivity of enterprises and the competitiveness of the country.

MQA has also emerged as a highly respected and professional organisation recognised regionally and internationally and its expertise is much sought by regional and international institutions.

We have appreciated the spirit of dialogue and consultations that characterises its relationships with all stakeholders and the strong partnership with the Mauritius Employers' Federation over the years.

We are convinced that the MQA will continue to play a leading role in the development of our human capital and we wish to reiterate our collaboration to the MQA in the fulfilment of its objectives.

The 10<sup>th</sup> anniversary is an opportune moment to recognise the dynamism of the institution and the contribution of the MQA team led by the Director Dr Kaylash Allgoo, O.S.K in the numerous achievements of MQA.

We wish MQA plenty of success in its future endeavours.

Dr Azad Jeetun  
Director  
Mauritius Employers' Federation  
Vice-Chairperson MQA Board

## Message from Mr Grish Gunesh, Permanent Secretary, Ministry of Education & Human Resources

*I*t gives me great pleasure to bring my contribution to the Souvenir Magazine which will be released to commemorate the 10<sup>th</sup> Anniversary of the Mauritius Qualifications Authority.

With the coming into force of the Mauritius Qualifications Authority Act of 2001, the MQA became functional as from 08 May 2002. Over the years, the Authority has completed ten years of its existence as a Regulatory Institution and the initiative has been taken to celebrate its 10<sup>th</sup> Anniversary.

One of the important achievements of the Authority is undeniably the development of the National Qualifications Framework. The aim of the NQF is to gradually standardise qualifications and certification and promote a culture of lifelong learning. The advent of the Authority has witnessed a rise in the number of Training Institutions, transforming the landscape of our country and bringing training within the reach of the youth and citizens of our country.

The MQA has been closely associated with driving the Recognition of Prior Learning (RPL) process. Recognition of Prior Learning is a laudable initiative where both

the social and learning context of the learner are taken into account and culminating in the issue of a recognised qualification. The MQA is contemplating to embark on a project to develop a reliable database for various qualifications developed and accredited. The vision is to usher the Authority into a new era of training to ensure we have a trained population to further consolidate and sustain the economic development and progress of our country.



I seize the opportunity to thank the Director and staff of the Mauritius Qualifications Authority for their dedication and hard work.

I would wish to pay tribute to the MQA for its initiative to release the Souvenir Magazine and convey my wishes that the Authority moves further ahead on the path of progress.

Grish Gunesh  
Permanent Secretary  
Ministry of Education & Human Resources

## Message from Dr Praveen Mohadeb, Executive Director, Tertiary Education Commission



*I*t is a great pleasure and honour for me to be associated with the publication of this Souvenir Magazine to mark the MQA's 10<sup>th</sup> anniversary. Ten years

in the life of an organisation is indeed a very short one. However, unlike many institutions at such stage of development, I can safely vouch, having been closely linked with that institution since its creation, that the MQA has made its mark in the educational and training landscape of Mauritius. Like many new institutions, the MQA has had its ups and downs over the years but this has not prevented it to successfully carry out its mission with utmost zeal, devotion and dedication, to maintain and ensure quality in the Technical, Vocational Education and Training (TVET) sector. Undeniably, since its inception in 2002 the Authority has made tremendous headway in ensuring quality in the TVET sector in Mauritius.

The contribution of the MQA towards making Mauritius a knowledge economy cannot be overlooked. The implementation of the Recognition of Prior

Learning (RPL), for instance, has provided space for an open, accessible and integrated education and training system and allowed the sector to recognise skills and competencies obtained without formal education and training in view of promoting lifelong learning.

The good work accomplished by the MQA is not only acknowledged locally but is recognised beyond our shores. I am glad to state that the MQA had been able to forge itself as a credible institution in the field of Quality Assurance of the TVET. I look forward to seeing the MQA further consolidating its image as the custodian of the National Qualifications Framework in the future.

I take this opportunity to commend and extend my sincere congratulations to the Director and all those who have contributed in the construction of this office with a great sense of professionalism. I hope that they continue to tread on the road of success and contribute to the economic development of our country.

Dr Praveen Mohadeb  
Executive Director  
Tertiary Education Commission

## Message from Mr Ravin Lama,

President of the Association of Registered Professional Training Institutes

*I*t is both an honour and a privilege to be writing this message to celebrate the 10<sup>th</sup> anniversary of the Mauritius Qualifications Authority (MQA).



ARPTI is proud to be associated with MQA which has established the National Qualifications Framework (NQF), now globally recognised as one of the best established qualifications frameworks in Africa and the world. It is a matter of pride to learn that numerous delegations from Africa have come knocking on the doors of MQA for support and guidance in establishing a similar set-up in their countries.

Since its inception, when it developed the NQF, MQA has come a long way. Today, it has become the pioneer in launching Recognition of Prior Learning (RPL) in Africa, a commendable achievement.

On behalf of ARPTI, I would like to thank all the Staff of MQA, particularly the Director, Dr. Kaylash Allgoo, O.S.K for their sterling performance and wish them all the very best in the years to come. All of you have made Mauritius proud.

Ravin Lama  
President of ARPTI  
(Association of Registered Professional Training Institutes)

# A Brief on the Different Milestones for the Setting up of the MQA from 1997 to 2002 by Mr Roland Dubois, Director of Mauritius Institute of Training and Development (MITD)



Following the attendance of the Director of the ex-IVTB in 1997 at a British Council sponsored workshop and a visit at the then SCOTVEC, in Scotland, Maida Grant of the SCOTVEC was invited to Mauritius to run a workshop on the various aspects of a Qualifications Framework which was attended by both staff of the ex-IVTB and its partners in training from the private sector.

This workshop generated lots of interest. A paper entitled "A National Qualifications Framework for Mauritius" was subsequently presented by the Director of the ex-IVTB at the International Quality Congress organised in December 1997 by the MEF and the ILO. The then IVTB Council decided to initiate action for the setting up of a National Qualifications Framework in January 1998 after having analysed the inherent problems of the prevailing Education and Training system and identified the need for a National Qualifications Framework.

In order to take matters forward, support from the Scottish Qualifications Authority (SQA) (this had replaced the SCOTVEC in

the meantime), to investigate into and propose a design for the implementation of a National Qualifications Framework in Mauritius was sought.

The deliverables were:-

- A detailed analysis of factors influencing implementation together with recommendations on how they should be incorporated within the implementation process;
- A model for a National Qualification Framework (NQF); and
- A plan for implementing the framework.

The SQA submitted their final report on the 23<sup>rd</sup> December 1998 and was considered by the IVTB Council in January 1999. But as the implementation of the recommendations necessitated a change in legislation, the report was submitted to the then Ministry of Education and Scientific Research and the Ministry of Environment, Human Resource Development and Employment for necessary action.

However, no major developments took place regarding the implementation of the recommendations. In October 2000, Government decided to look into the

whole issue with a view to establishing an NQF. Consequently, Government set up a Project Steering Committee to study the SQA Report and the recommendations therein and make proposals for establishing an NQF in Mauritius.

The Steering Committee started its first meeting on the 12<sup>th</sup> January 2001. The committee was provided with feedbacks received on the SQA's proposals from various stakeholders. Furthermore, a delegation led by the then Minister of Training, Skills Development and Productivity and comprising the Chairman of the Steering Committee and the Director of the IVTB went on a study tour in Australia and New Zealand to look at the operation of the qualifications system in the two countries. Experience obtained during the study tour and relevant documentation brought back were fed into the work of the Committee.

The Project Steering Committee proposed a Mauritian National Qualifications Framework comprising 10 levels covering qualifications obtained from the primary school, that is, the CPE to the highest one obtained at a University, that is, Doctorate (Ph.D.), including qualifications obtained at the secondary schools, the TVET sector and workplace and the Tertiary Education sector, together with the definition of the different levels in terms of complexities of skills and knowledge, learning demand and responsibilities.

It has to be emphasised that training in Recognition of Prior Learning was also organised for some twenty participants coming from both the ex-IVTB and the private sector by a resource person from Australia.

The Steering Committee also recommended that the administration of the NQF be assigned to the Mauritius Qualifications Authority, the setting up of which had already been agreed upon.

The Steering Committee submitted its final report in September 2001 together with the first draft bill leading to the MQA Act that was given its assent in December 2001 by the President of the Republic of Mauritius thereby setting the scene for the setting up of the Mauritius Qualifications Authority which started its operation in May 2002.

In order to facilitate the MQA's initial operation, staff of the ex-IVTB working mostly in the Quality Assurance Division of the IVTB were transferred to the MQA and they have been the backbone of the MQA as an organisation.

Roland Dubois  
Director  
Mauritius Institute of Training and  
Development (MITD)



# Evolution of the MQA since its Inception

## Setting Up of the MQA

The Mauritius Qualifications Authority (MQA) became operational since 08 May 2002 as a regulatory body for the training sector in Mauritius. The Authority took on lease 272 m<sup>2</sup> of furnished office space on the ground and first floors at the then IVTB House (now MITD House) where the officers were temporarily accommodated. The Chairman, Dr S Soyjaudah was designated Officer-in-Charge with effect from 26 March 2002 pending the appointment of the Director. The then Director, Mr P V Lutchmun subsequently joined the MQA on 28 January 2003 and the Deputy Director & Registrar, Mr R Phoolchund was appointed as from 01 April 2003.



Officers from the then IVTB who joined the MQA

On 08 May 2003, eight officers from the then IVTB were permanently transferred to MQA after a period of one year on secondment at the MQA.

## Criteria for Registration & Accreditation

After the establishment of the Authority as a regulator for the training sector in Mauritius, policies were formulated in respect of criteria for the registration of Training Institutions, Trainers, Programme Officers and Managers; criteria for approval of courses; guidelines for the accreditation of training institutions. Application forms were developed for the following:

- Registration /Renewal of Training Institutions
- Registration of Trainers
- Registration of Programme Officers
- Registration of Managers
- Accreditation of Training Institutions
- Approval of courses

## Meeting with Stakeholders

In October 2002, a meeting with stakeholders was held where the following

issues were discussed: (1) National Qualifications Framework (2) Accreditation Procedures (3) Registration Procedures.

## Residential Seminar

A Residential Seminar was held from 20 to 22 June 2003 at Indian Resorts Hotel at Le Morne on the following themes: National Qualifications Framework and Level Descriptors; Standards Setting; and Qualifications & Related Issues. The seminar was conducted with the help of foreign experts namely Mrs Savita Kapoor, Independent Consultant from United Kingdom, Mr Brent Richardson of Cue F Consulting Ltd, New Zealand and Mr Joe Samuels of South African Qualifications Authority, South Africa.

## MQA Logo



The MQA logo was officially presented to the public at the Residential Seminar on 20 June 2003 and same is being used in all correspondences of the MQA.

## MQA New Premises

The MQA moved to new premises in November 2003 after having taken on

lease a building from the then IVTB (now



Main entrance of the MQA building

MITD). The occupation of the building was preceded by an inter-religious ceremony on 23 October 2003.

## Workshop on Standards Setting and Qualifications


The MQA hosted a workshop on Standards Setting and Qualifications, held from 13-18 September 2003 at Gold Crest Hotel, Quatre-Bornes. This workshop was conducted by Mr Brent Richardson from New Zealand, Consultant and Director of Cue F Consulting Ltd. Five major issues were dealt with during this workshop namely (1) Qualifications Framework (2) Standards Setting (3) Qualifications (4) Recognition of Prior Learning (5) Implementation Issues. A public lecture on Standards Setting and Qualifications was also held on 17 September 2003.

Around 125 participants comprising key stakeholders and members of the public attended the lecture.

# The National Qualifications Framework (NQF)

**THE MAURITIAN QUALIFICATIONS FRAMEWORK**

LEVEL	PRIMARY / SECONDARY EDUCATION	TVET / WORKPLACE	TERTIARY EDUCATION	LEVEL
10			Doctorate	10
9			Masters Degrees eg MA, MSc, M.Phil Postgraduate Certificates, Postgraduate Diplomas	9
8			Bachelor with Honours, Conversion Programmes	8
7			Bachelor (ord. Degree)	7
6		Diploma	Diploma	6
5	HSC / GCE 'A' Level / BAC / IBAC	Certificate	Certificate	5
4				4
3	SC / GCE 'O' Level			3
2				2
1			Certificate of Primary Education	1

  
 MAURITIUS QUALIFICATIONS AUTHORITY

The NQF consists of 10 levels of hierarchy, starting with Certificate of Primary Education (CPE) at Level 1 up to Doctorate at Level 10. The levels are defined by descriptors which are broad descriptions of learning outcomes at a given level of knowledge, skill and competence. The NQF provides a clear pathway for learners to pursue further education/training and life-long learning.

## Industry Training Advisory Committees (ITACs)

The ITACs set up by the MQA comprise members of the public and private sectors and their role is to generate Unit Standards and Qualifications and create links

between Industry and the MQA. In 2003-2004, Unit Standards in the following sectors had been developed: Information and Communications Technology, Tourism and Hospitality Management and Printing.

## MQA Website

The website [www.mqa.mu](http://www.mqa.mu) of the MQA was launched on 21 October 2003 and was hosted at the National Computer Board (NCB). The website provided a spectrum of information ranging from registration aspects to contact details. Application forms could be downloaded in word and pdf formats. The website is an important interface with the public.

## Workshop on Recognition /Accreditation of Prior Learning (RPL/APL)

A workshop was held by the MQA on Recognition/Accreditation of Prior Learning (RPL/APL) from 10-14 November 2003. The workshop was conducted by Dr Amina Barkatoolah, Consultant of ABC Consulting. Staff of the MQA and various stakeholders participated in the workshop. A public lecture was also held on 13 November 2003 at the then IVTB House, where Dr Barkatoolah emphasised that the RPL/APL concept would help employees to formally obtain accreditation for knowledge, competences, and other skills they might have learned and acquired. Over 100 participants comprising stakeholders and members of the public attended this lecture.

## Study Tour of Delegation from Seychelles

A delegation from the Ministry of Education of the Seychelles, comprising the following officers: Jean Michel Domingue - Director of Higher Education Development, Marie Thérèse Purvis - Director, National Institute of Education and John L'Espérance - Coordinator, Technical and Vocational Education and Training was on a study tour in Mauritius from 24-28 November 2003. The aim of this visit was to set up a proper Qualifications Framework so as to dispense post-secondary technical education in the Seychelles. The delegation had working

sessions with the Chairman, Director and Staff of the MQA whereby the following issues were discussed: Setting up of the NOF; Registration Procedures for Training Institutions, Managers, Programme Officers and Trainers; Standards Setting; and Recognition/Accreditation of Prior Learning (RPL/APL).

## ZOPP - A Tool to Strategise

The MQA organised a ZOPP Workshop on 13 and 14 August 2004 at Domaine Les Pailles whereby MQA Board Members, staff and various stakeholders were brought together in a process of collective thinking. Mr N Treebhooonun, the then Executive Director of the NPCC acted as the facilitator for this brainstorming session. The vision of MQA to have "valued qualifications for employability and lifelong learning" and the mission "to continuously enhance good practices and relevant expertise to safeguard public interest in quality education and training" had been developed during this ZOPP exercise and the core problems were identified.

## Workshop on Unit Standard and Qualifications in ICT & Printing

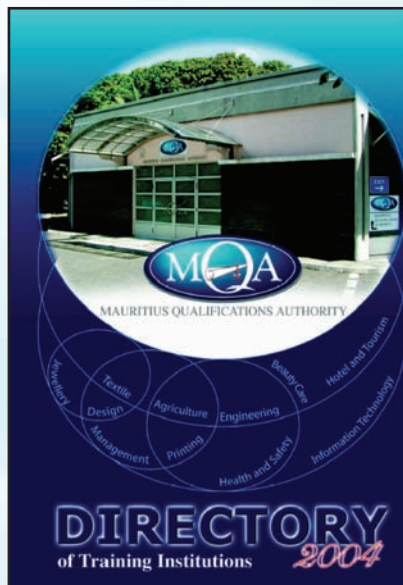
The MQA hosted a four day workshop from 23 to 26 August 2004 at the then IVTB House, Phoenix. This workshop allowed the training of the MQA staff and various stakeholders in the generation and development of Unit Standards and

Qualifications. The Resource Persons for this workshop were Mr Keith Weller from Qualifications and Curriculum Authority (QCA), UK and Dr (Mrs) Amina Barkatoolah from France. The workshop was followed by a half-day seminar held on 27 August 2004 at the then IVTB Lecture Theatre, IVTB House, Phoenix with a view to sensitising stakeholders on the implementation of Unit Standards and National Qualifications in the sectors of Information and Communication Technology (ICT) and Printing.

### Seminar on Unit Standards and Qualifications in Tourism & Hospitality Sector

The MQA organised a Seminar on Unit Standards and National Qualifications for the Tourism & Hospitality Sector at the Hotel School of Mauritius on 08 November 2004. The objective of the Seminar was to sensitise the MQA's stakeholders on the implementation of Unit Standards and National Qualifications in the Tourism & Hospitality Sector. Emphasis was laid on the importance of having the outcome-based qualifications which could help to reconcile job titles with competences in the hotel industry. The outcome-based qualifications would be a reference for training providers to develop their own programme, which would consist both of theory and practical modules. The assessment would essentially be based on the performance criteria and successful achievement by trainees and subsequently, qualification awarded by a recognised Awarding Body.

### MQA Directory 2004-2005



The first issue of the MQA Directory 2004-2005 had been published. The MQA Directory was designed to help the general public & prospective learners to make an informed choice in training & Education. This Directory had been made available for consultation at the MQA and on MQA's website.

### Resignation of Director & Appointment of Officer-in-Charge

Following the resignation of the then Director, Mr V P Lutchmun on 18 May 2005, the Deputy Director & Registrar, Mr R K Phoolchund was appointed as Officer-in-Charge of MQA with effect from that date until 31 August 2006.

## Proclamation of The Education and Training (Miscellaneous Provisions) Act 2005

Following the coming into operation of The Education and Training (Miscellaneous Provisions) Act in July 2005, the MQA had been attributed the responsibility to regulate the training sector with focus on Technical and Vocational Training and to inter-alia register Qualifications other than those obtained in the Primary, Secondary and Post-Secondary Educational sectors. In order to give effect to the implementation of the provisions of The Education and Training (Miscellaneous Provisions) Act, a handing over exercise was carried out since early July 2005 with TEC in respect of applications received at the MQA from training institutions for accreditation regarding courses considered to be fulfilling Post-Secondary Education requirements.

## Policy on Recognition and Equivalence of Qualifications

As a result of the promulgation of The Education and Training (Miscellaneous Provisions) Act 2005, the National

Accreditation and Equivalence Council (NAEC) had been dissolved and its function in respect of recognition and evaluation of qualifications, other than those obtained in the Primary, Secondary and Post-Secondary Educational sectors, for the purpose of establishing their equivalence, had been transferred to the MQA. A policy was thus formulated following the constitution of a Recognition and Equivalence Committee which initially comprised members mainly from the MQA and also a person from the Ex-NAEC. The policy had been inspired by the requirements to the access of the world of work and by the philosophy of lifelong learning. It is based on the Lisbon Convention on the recognition of qualifications (Lisbon 11.IV.1997) and on the principles stipulated in the UNESCO/Council of Europe Code of Practice in the provision of transnational education. The policy has also been benchmarked against best practices available in European countries as well as in South Africa and New Zealand.

## Customer Charter

With a view to providing a better service to customers, a Customer Charter was adopted at the MOA on 17 June 2006 on the basis of the following 11 principles:

### ***Customer Charter***

**We are committed to provide a very high level of quality customer service that takes account of changing needs and expectations.**

**We will treat you with respect and courtesy at all times.**

**We are committed to treat everyone properly, fairly and impartially in the delivery of our services.**

**We will provide you with all necessary information and assistance whenever you call upon us.**

**We undertake to answer your calls promptly.**

**We will connect you to the voicemail of the required person if the latter is not available.**

**We pledge to process all your applications promptly.**

**We shall respond to your official query/ correspondence in clear plain language within a week.**

**We are committed to keep strict confidentiality of all the information you provide to us.**

**We shall make every effort to take necessary actions whenever relevant suggestions for improvement are made.**

**We shall keep our promises and be professional in our approach.**

## Appointment of New Director of MQA

A new Director was appointed for the MQA in the person of Mr Kaylash Allgoo and he took office with effect from 01 September 2006.

## New Industry Training Advisory Committees (ITACs) in 2006-2007

New ITACs have been set up in 2006-2007 in the sectors of Textile & Apparel, Health & Social Care, Adult Literacy, Jewellery and Building Construction & Civil Engineering to generate Unit Standards and Qualifications at various levels of the NQF at the Technical and Vocational level.

## IC3 Programme

The MQA approved during 2006-2007 the dispensation of the Internet and Computing Core Certification (IC3) training programme for delivery at national level. With a view to promoting lifelong learning and expanding the qualified labour force in Mauritius, learners having followed the IC3 programme will be granted exemption for some modules of the National Certificate in Computing

Level 2. Subsequently, the learners could climb the ladder of the NQF.

## Workshop on Corporate Governance



Dr R Jugurnath explaining the importance of Good Corporate Governance

A half-day workshop on Corporate Governance was organised for Board Members and senior staff of the MQA on Saturday 25 November 2006 at Clos St Louis, Domaine Les Pailles. The Resource Person was Dr R Jugurnath, Director of Audit and around 20 people including Board Members participated in the workshop. The workshop was held with a view to adopting the principles of good Corporate Governance in order to ensure better performance and organisational effectiveness at the Authority.



## Workshop on Unit Standards & Qualifications on 22 March 2007

The MQA in collaboration with the British Council organised a workshop on the National Qualifications Framework (NQF) on Thursday 22 March 2007 at La Cannelle, Domaine Les Pailles. The workshop was conducted by Ms Moira McKerracher, Business Manager, External Development from the Scottish Qualifications Authority (SQA).



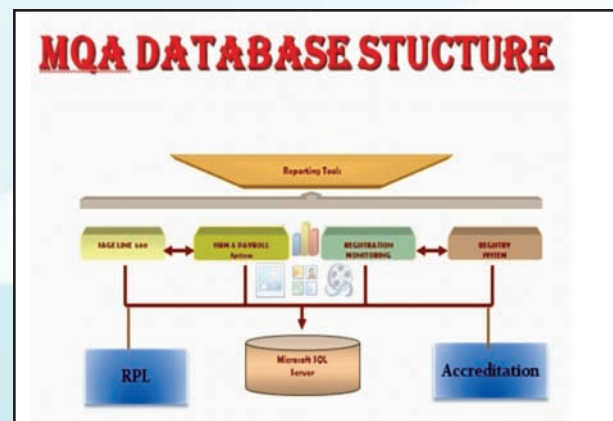
Ms M McKerracher from the Scottish Qualifications Authority, Resource Person at a Workshop on the NQF on 22 March 2007

The SQA is the national body in Scotland responsible for the development, accreditation, assessment and certification of qualifications other than degrees. Ms McKerracher has a wealth of knowledge in relation to qualification frameworks, credit levelling and qualifications development.

## Management Information Systems

After the MQA came into operation, all the tasks and records were being carried out and kept manually thus making sorting

and searching of information as well as retrieval of specific details very difficult. With time the need to have an Integrated Management Information System was increasingly being felt so as to allow the MQA to manage more efficiently and effectively all its functionalities. On 30 April 2007, the contract of computerising the MQA business processes was awarded to Harel Mallac Technologies Ltd. Since then, Harel Mallac Technologies Ltd. has with the continuous support of MQA staff installed various systems which aimed at offering all the informative, interactive, transactional and collaborative services for the activities of the MQA.



These systems also provide the tools that will help work in a smarter manner, while supporting the effective and efficient use of the resources employed, ranging from time to energy. At the heart of the objectives to be met by this project, 'Customer Service' has been given its right place. The new Information System has all the pre-requisite components generally employed in providing information support to Management to make planning and control decisions.

## Workshop on Recognition of Prior Learning on 17-18 May 2007

In line with the Government policy to make Mauritius become a knowledge hub, the MQA had already initiated actions for the implementation of the Recognition of Prior Learning (RPL) so as to contribute towards the development of an efficient and vibrant human capital to sustain economic development. In this regard, technical assistance was also being sought from international institutions for the smooth realisation of this project. With a view to further sensitising our immediate stakeholders on the concept of RPL and on the complexities involved in the implementation of this project, the MQA in collaboration with the Commonwealth of Learning (COL) organised on 17 and 18 of May 2007 a two-day workshop at La Cannelle, Domaine Les Pailles.



Workshop on RPL conducted in collaboration with the Commonwealth of Learning (COL) on 17-18 May 2007

The workshop was conducted by three Resource Persons namely Mr Joshua Mallet from Commonwealth of Learning (COL), Ms Tracy Lee Hway from Singapore Workforce Development Agency (SWDA) and Prof. Veronica McKay from Adult Basic

Education & Training (ABET) - UNISA.

## Regional Activities

The MQA had also been strengthening its international as well as regional linkages with overseas Qualifications Authorities. This not only gave MQA access to possibilities of collaboration in various fields but it also led to sharing of expertise and knowledge and to ensure comparability of education and training standards in line with the SADC Protocol to bring about harmonization of qualifications across the SADC region.

It was in this context that MQA signed in 2007 a Memorandum of Technical Cooperation and Partnership with the Namibia Qualifications Authority (NQA) as well as with the Botswana Training Authority (BOTA).



Signature of Memorandum of Technical Cooperation and Partnership with Namibia Qualifications Authority (NQA) on 17 May 2007

The objective of these Memoranda of Technical Cooperation and Partnership had been to further strengthen the existing co-operation between the MQA and the NQA as well as with BOTA and to exchange information and co-ordinate

efforts in the fields of common interest in accordance with the objectives and principles of the MQA and the two foreign Authorities.



Signature of Memorandum of Technical Cooperation and Partnership with Botswana Training Authority (BOTA) on 17 May 2007

## New Quality Assurance Standards

The training sector had been evolving significantly over the years since the start of operation of the MQA with the emergence of new forms of learning and training practices. It had therefore been essential that training requirements and standards of practice be reviewed and amended as per international norms and best practices. It was in this context that a new set of training standards had been developed to become applicable with effect from July 2007.



Presentation by Mr V Ramchurn on New Quality Assurance Standards on 14 June 2007 in the then IVTB Lecture Theatre

These standards had been again reviewed in 2009 and they lay more emphasis on post-compliance by the training institutions with a view to providing increasing commitments towards the achievement of world class education and training.

## Study Tour by Officials of the Seychelles Qualifications Authority

Two members of the staff of the Seychelles Qualifications Authority (SQA) namely Ms Hilda Julie and Mr Danic Ostiguy were on a study tour in Mauritius from 25 to 28 September 2007 and attended a two-day Workshop on Recognition of Prior Learning (RPL) in the context of training of Facilitators for the implementation of the RPL project.

## Workshop on Recognition of Prior Learning in September and November 2007

The MQA in collaboration with Académie de la Réunion organized a two-day Workshop on Recognition of Prior Learning (RPL) on 26 & 27 September 2007 at Domaine Les Pailles with a view to training Facilitators in the context of the implementation of the RPL project.



Training on RPL being conducted by Mr Jacques Balivet

Two experts in "Validation des Acquis d'Expériences" (VAE) from Académie de la Réunion namely Mr Jacques Balivet and Mrs Marie-Christine Bosc were the Resource Persons to conduct the training. Another workshop was organized this time on RPL Assessors on 23 November 2007.

## MoU Between MQA and Seychelles Qualifications Authority

A Memorandum of Understanding (MoU) was signed on 26 November 2007 between the MQA and the Seychelles Qualifications Authority (SQA) with a view to giving access to possibilities of collaboration in various fields and to sharing of expertise and knowledge and to ensuring comparability of education and training standards.

## Break Away Day on 09 February 2008

A break-away day was organized for the senior staff of MQA at La Plantation Hotel on Saturday 09 February 2008 with a view to taking stock of the present situation of the Authority and to coming up with strategies to be implemented in the short, medium and long term. A SWOT analysis was carried out to ponder on the strengths and weaknesses of the Authority as well as to brainstorm on the opportunities and threats that would impact on the MQA.

## Audit of the RPL System on 13 & 14 February 2008 and MTCP Signed

A first audit of the RPL system established by the Authority was carried out by Mrs M C Guyon from Académie de la Réunion on 13 & 14 February 2008 at the MQA. The first audit was completed after a series of interviews with a panel of candidates, Facilitators and Assessors. On the same occasion a Memorandum of Technical Cooperation and Partnership (MTCP) was signed between the MQA and L'Académie de la Réunion with a view to sharing knowledge, experience and expertise in regard to RPL development and systems issues.

## Signature of MTCP Between MQA and Commonwealth of Learning (COL)

A Memorandum of Technical Cooperation and Partnership (MTCP) was signed on 19 February 2008 between the MQA and the Commonwealth of Learning (COL) so as to share knowledge, experience and expertise and engage in collaborative projects in areas of mutual interest in regard to NQF development and systems issues, including quality assurance, standards setting, recognition and evaluation of qualifications and Recognition of Prior Learning (RPL).

## Visit to a Shelter on 29 March 2008

In order to mark the 40<sup>th</sup> National Day Celebrations and with the spirit of care for the needy people, the staff of MQA organised an event which included a donation and lunch as well as a musical programme for the inmates of the Shelter for Women and Children in Distress at Forest Side.



Dr K Allgoo, O.S.K addressing the audience at the Shelter

## Launching of a First Souvenir Magazine and a Poster on NQF - 40<sup>th</sup> Independence Day Celebrations

In the context of the 40<sup>th</sup> National Day Celebrations, an MQA Souvenir Magazine as well as a poster on the National Qualifications Framework (NQF) were launched by the Minister of Education and Human Resources on 05 April 2008 at Clos St Louis, Domaine Les Pailles.



Souvenir magazine

## Workshop for RPL Assessors & National Conference on RPL

A specific hands-on training on RPL Assessment was conducted on 04 & 05 April 2008 by the Groupement d'Interet Public Formation Continue, Insertion Professionnelle, L'Académie de La Reunion at Clos St Louis, Domaine les Pailles. A number of persons from different organisations were trained. At the end of the workshop, the participants came up with valuable tools that could be used for the RPL Assessment.

A National Conference was subsequently held on 25 June 2008 where the findings of the RPL project were discussed to all stakeholders for a consensus on the way forward for the launching of the RPL at National Level.



Conference on RPL on 25 June 2008

## Reconnaissance Visit by Delegates from the Namibia Qualifications Authority

In the spirit of cooperation and assistance, a delegation consisting of two senior members from the Namibia Qualifications Authority (NQA) visited the MQA in June 2008 with a view to observing and acquainting themselves with technical specifications with regard to the Management Information System (MIS) installed at the MQA.

## Workshop on Emerging Trends on e-Learning Practices

On 29 July 2008, a Workshop on the Emerging Trends on e-Learning Practices was conducted in collaboration with the National University of Malaysia in the then IVTB Lecture Theatre, IVTB House, Pont Fer, Phoenix. The Resource Person was Associate Professor Dr Supyan Hussin, Senior Research Fellow from the Institute of the Malay and World Civilisation of Malaysia.

## Launching of MQA Management Information System (MIS)

The MQA Integrated Management Information System was launched at Le Sirius, Le Labourdonnais Hotel on 14 August 2008. The setting up of this system at the MQA marked a turning point in the life of the institution. It offers all the informative, interactive, transactional and collaborative services for the activities of the MQA. This system also provides the tools that help to work in a smarter manner, while supporting the effective and efficient use of the resources employed. At the heart of the objectives met by this

project is placed 'Customer Service' and it is expected to have a more satisfied customer community as the MQA is better equipped to deliver prompt services to all the stakeholders.

## Workshop for RPL Facilitators on 16 - 18 February 2009

A Workshop on RPL for Facilitators in the field of Plumbing and Construction was organized by the MQA at Domaine les Pailles from 16 to 18 February 2009.



Mr François Foti, French Ambassador addressing the participants

## Seminar on Police and Legal Procedures

A Seminar on Police and Legal Procedures was conducted at the MQA for the benefit of MQA staff on 19 February 2009. The Seminar was conducted by the MQA Legal Adviser, Mr R Ramloll.



Mr Ramloll making his presentation on Legal Procedures

## Flag Hoisting Ceremony - 41<sup>st</sup> Independence Anniversary

A flag hoisting ceremony was organized by the MQA Staff Welfare Association on 11 March 2009 on the occasion of the 41<sup>st</sup> Independence Anniversary and the 17<sup>th</sup> anniversary of the Republic of Mauritius.



MQA Staff at the Flag Raising Ceremony

## Dental Hygiene Campaign on 14 March 2009

On 14 March 2009, a Dental Hygiene Campaign was organised by the MQA in collaboration with the Dental Unit of the Ministry of Health and Quality of Life as well as with Childhope (an NGO).



MQA staff together with representatives of Childhope and Ministry of Health & Quality of Life holding the banner on the Dental Hygiene Campaign

The campaign was held at the Case Noyale Social Welfare Centre where a dental screening of 50 children was carried out. A dental hygiene pack as well as a lunch pack was offered to each child.

## Workshop on RPL for Assessors in March/April 2009

A Workshop on RPL for Assessors in the field of Construction, Plumbing and Adult Literacy was organized by the MQA at Domaine les Pailles on 30 & 31 March and 01 April 2009.

## Participation of MQA in the Rotary International Careers Guidance and Education Fair 2009

The MQA participated in the Rotary International Careers Guidance and Education Fair organized by the Rotary Club of Grand Bay in collaboration with the Ministry of Education and Human Resources from 21 to 23 May 2009 at the Swami Vivekananda International Conference Centre, Pailles.



The MQA Stand at the Careers Guidance & Education Fair 2009

## Conference on NQF & Launching of RPL at National Level

A conference on the National Qualifications Framework (NQF) was organized in collaboration with the Commonwealth of Learning (COL) on 04 June 2009 at Domaine les Pailles.



Participants at the Conference on NQF

On the same occasion, there was an official launching of the Recognition of Prior Learning (RPL) in four sectors of the economy namely Tourism, Construction, Plumbing and Printing sectors.

A delegation from various African countries designated by the Commonwealth of Learning was also present at the Conference.



Representatives from different African countries at the Conference on NQF

## Training Programme on Linux Organised in Collaboration with COL

A training programme on Linux for IT Managers was organized by the MQA in collaboration with the Commonwealth of Learning (COL) at SITEC, Sir Rampersad Neerunjun Complex, Ebène from 01 to 12 June 2009.



Participants at the training programme on Linux

## Participation of MQA on Music Day held on 19 June 2009

Members of the staff of MQA participated together with staff of the Ministry of Education & Human Resources as well as those of the then IVTB and HRDC in a musical animation in the context of the Music Day held on 19 June 2009 in the then IVTB Lecture Theatre.

## Presentation on RPL to Members of AHRP

A presentation on Recognition of Prior Learning (RPL) was made by the Director



of MQA on 05 August 2009 at La Plantation Hotel for the benefit of members of the Association of Human Resource Professionals (AHRP) so that they are aware of the Mauritian RPL model.



Presentation on RPL by the Director of MQA at La Plantation Hotel

## Workshop on RPL for Facilitators on 08 & 09 September 2009

A Workshop on Recognition of Prior Learning (RPL) for Facilitators was conducted on 08 & 09 September 2009 at Gold Crest Hotel, Quatre Bornes. The Resource Person was Ms Aline Schmutz from Académie de la Réunion.



Workshop on RPL conducted by Ms A Schmutz

## Sensitisation Campaigns on the National Qualifications Framework (NQF) in 2009

The MQA embarked on a national campaign with a view to sensitising

stakeholders on the importance of the National Qualifications Framework (NQF). Two such campaigns were organized in 2009, one at the Women Empowerment Centre, Triolet on 06 November 2009 and the other at Rajcoomar Gujadhur State Secondary School, Central Flacq on 12 December 2009.



Sensitisation campaign at Triolet

The objectives were to create awareness of the NQF and its intended benefits, to inform stakeholders of the development of training programmes based on unit standards and to make the concept and related processes within the NQF familiar to users. The campaign also aimed at projecting the NQF at the heart of Recognition and Equivalence of Qualifications and of Recognition of Prior Learning (RPL).



Sensitisation campaign at Flacq

## Participation of MQA at the Exhibition Organised by MEXA

The MQA participated at the exhibition on the Logistics and Supply Chain organised by Mauritius Export Association (MEXA) at the Raised Plaza, University of Mauritius on 12 November 2009. Information with regard to the role of MQA as regulator of training was provided to members of the public.



Information about MQA provided to University students

MQA business processes for the staff of the Authority was organised on Saturday 23 January 2010 at La Plantation Resort and Spa, Balaclava. The workshop was conducted with the view to reinforcing the Organisation Vision, Mission and Objectives among all staff and it also aimed at bringing about information sharing and capacity building.



MQA Staff being given induction into the different business processes

## Talk on Unit Standards and National Qualifications

A talk on Unit Standards and National Certificates was organised by the MQA at the MITD Ecole Hôtelière Sir Gaetan Duval on 11 January 2010. Stakeholders were inter-alia apprised of the different Unit Standards generated and Qualifications developed by the Authority through the Industry Training Advisory Committees (ITACs).

## Workshop for MQA Staff on MQA Business Processes

A one-day workshop on induction into the

Four presentations were carried out namely on (i) Legal Framework under the remit of the MQA (ii) Processes of the Quality Assurance Services Division (iii) Processes of the Framework Services Division and (iv) Activities of the Corporate Services Division. Each of the presentation was followed by discussions and information sharing as well as suggestions on how the organisation could operate better. The deliverables were well received by all the staff and the objectives of the workshop were successfully met.

## Study Tour by Foreign African Delegates in 2010

A three-day study tour was effected by delegates from the Ministry of Education & Skills Development of Botswana in February 2010. The visit was effected with the objective to obtaining an overview of the MQA with a specific focus on the operations of the Authority and its functions.



Study visit by delegation from Ministry of Education of Ghana

Likewise, a study visit was effected in April 2010 at the MQA by another delegation from the Council for Technical and Vocational Education and Training, Ministry of Education of Ghana comprising three high officials. The aim of the visit was to gauge the Mauritian experience and expertise in respect of the NQF development and systems issues including Quality Assurance, Standards Setting, Recognition and Evaluation of Qualifications and RPL in view of their forthcoming implementation of the RPL in their country.

## Workshop on NQF for ITAC Members

A workshop on the National Qualifications Framework (NQF) intended for the Chairpersons and Vice-Chairpersons of the Industry Training Advisory Committees (ITACs) was held on 24 February 2010 at La Cannelle, Domaine Les Pailles. As the ITACs are involved in the generation of Unit Standards and Qualifications in different sectors of the economy, it was important that the members of these Committees be well versed with the complexities of the NQF.

## Participation of MQA at the 2010 Edition of Career Fair

The MQA participated in the 2010 Edition of Career Fair organised by the Rotary Club of Grand Bay at Swami Vivekananda International Convention Centre, Pailles from 25 to 27 February 2010. A stand was offered to the MQA where members of the public were provided with information regarding the different functions of the Authority.

## Sensitisation Campaign on NQF in Rose Belle

On 27 March 2010, a sensitisation campaign on the National Qualifications Framework (NQF) was carried out at the Sookdeo Bissoondoyal State Secondary

School, Rose Belle. A keynote address was made by Dr the Hon. Vasant Kumar Bunwaree, Minister of Education & Human Resources, on the occasion.



Dr the Hon. Vasant Kumar Bunwaree, Minister of Education & Human Resources addressing the audience in Rose Belle

## Signing Ceremony - MTCP between MQA and Ministry of Education of Ghana

A Signing Ceremony in respect of a Memorandum of Technical Cooperation and Partnership (MTCP) between MQA and the Council for Technical and Vocational Education and Training, Ministry of Education of Ghana was carried out on 23 April 2010 at the MQA.



Signing Ceremony of MTCP

The objective of this Memorandum of Technical Cooperation and Partnership is to bring about closer relations as equal partners for the purpose of exploring ways and means for establishing co-operative and collaborative mechanisms for mutual benefit of both parties.

## Celebration of the 8<sup>th</sup> Anniversary of MQA in May 2010

The MQA celebrated its 8<sup>th</sup> anniversary on 08 May 2010 in the presence of the then Chairperson, Mr Grish Gunesh and the Director, Mr Kaylash Allgoo and all members of the staff of MQA.



Ms A Peeroo cutting the 8<sup>th</sup> Anniversary cake

## Active Participation of MQA in the Development of a Transnational Qualifications Framework (TQF)

The Virtual University for the Small States of the Commonwealth (VUSSC) is a collaborative network building on the support of Ministers of Education across small states of the British Commonwealth, specifically in three regions - Africa and the Mediterranean; Asia and the Pacific; and, the Caribbean. Member states of the VUSSC decided to develop a Transnational Qualifications Framework (TQF) and same was officially launched in May 2010 in Namibia.

The TQF Management Committee (TQFMC), comprising expert representatives from regions, was elected by the representatives of various senior officials of Ministries of Education who participated in a VUSSC TQF meeting, with a view to developing and ensuring the smooth implementation of the Transnational Qualifications Framework in the 32 Small States.

The TQFMC elected its own chair in the person of Dr Kaylash Allgoo, Director of MQA as Chairperson and two Vice-Chairpersons.

## Visit to Gandhi Breedh Ashram (Home for the Elderly) Bat Petit Raffray

In the context of the 8<sup>th</sup> Anniversary of the MQA, the staff of the Authority organised an event for the 80 inmates of the Gandhi

Breedh Ashram (Home for the Elderly) at Petit Raffray on Saturday 19 June 2010. The event included a lunch and donation in kind comprising clothes, towels, soaps, "eau de cologne", toothbrushes and toothpastes. This charitable action goes in line with the policy of this Authority to help people who are in dire poverty or in distress.



Donation to the Ashram

## Participation of MQA in a musical animation on Music Day in 2010

The MQA participated on 24 June 2010 in a musical animation organised by the Ministry of Education and Human Resources in the MITD Lecture Theatre in the context of the Music Day.



A song interpreted by members of MQA staff on Music Day in 2010

## Workshop on Training for RPL Facilitators in 2010

A Workshop on RPL was held in collaboration with the Académie de la Réunion at L'Amitié/Clos St Louis, Domaine Les Pailles on 24 and 25 June 2010 with a view to training more RPL Facilitators in different sectors of the economy.



Mrs A Schmutz conducting the workshop

## Talk on NQF on 04 August 2010

A Talk on the National Qualifications Framework (NQF) was held on the occasion of the 5<sup>th</sup> National Convention on Quality Circles in Education organised by the Mauritian Society for Quality Control Circles at Helvetia Youth Centre on 04 August 2010.



Presentation on NQF by Dr R Ramdass, Manager at MQA

## Awareness Campaign on the NQF & RPL at Goodlands

In the context of the awareness campaign that was launched nationwide to ensure that stakeholders and potential users know about the benefits of the National Qualifications Framework (NQF) and Recognition of Prior Learning (RPL), the MQA organised a regional conference at the Sharma Jugdambi State Secondary School in Goodlands on Saturday 17 July 2010.



The Hon. Minister Mookhesswur Choonee addressing the audience at Goodlands

## Delegation from Rwanda at the MQA on 25 August 2010

A delegation comprising Mr John Gaga, Chairman of Technical and Vocational Schools Association in Rwanda/Association Des Ecoles Techniques et Professionnelles au Rwanda (TEVSA/ADET) Secretariat and other members, had a working session with the staff of MQA with a view to exploring ways and means for establishing co-operative and collaborative mechanisms for mutual benefit of both parties.



Delegation from Rwanda with MQA staff

## RPL Award Ceremony

On 26 August 2010, an Award Ceremony was held at the Mauritius Institute of Training and Development (MITD) Lecture Theatre where RPL candidates received their certificates.



Dr the Hon. Vasant Kumar Bunwaree,  
Minister of Education & Human Resources  
handing over a certificate to an RPL candidate

## Awareness Campaign on the NQF & RPL at the MITD Lecture Theatre

The MQA organized its fifth Sensitisation Campaign on the National Qualifications Framework (NQF) and Recognition of Prior Learning (RPL) in the Lecture Theatre of the Mauritius Institute of Training and Development (MITD - ex IVTB) at Pont Fer, Phoenix on Thursday 23 September 2010.



Welcome address by the Director of MQA,  
in MITD Lecture Theatre

The objective of the conference was to project the Framework that is understood by all, in which all may participate and for which all will work together in a spirit of true collaboration and cooperation to further promote the Technical and Vocational Education and Training sector.

## Launching of a new CD - "Sega 4 Kuler" composed by an MQA Staff

A launching ceremony of a new CD entitled "Sega 4 Kuler" composed by Mr Ramchesse Louis, an MQA staff was performed by the Hon. Mookhesswar Choonee, Minister of Arts and Culture at the Mauritius Qualifications Authority, Pont Fer, Phoenix on Thursday 14 October 2010.



The Hon. Mookhesswar Choonee,  
Minister of Arts and Culture  
launching the new CD

## Participation of MQA at the 24/7 Career Fair

The MQA participated at the 24/7 Career Fair organized by the Human Resource Development Council (HRDC) at Cybercity, Ebène from 29 to 31 October 2010.



A member of the public asking for information on the MQA at the Career Fair

## Awareness Campaign on NQF & RPL in Rodrigues

An Awareness Campaign on the National Qualifications Framework (NQF) & Recognition of Prior Learning (RPL) was organised by the MQA in Rodrigues on 15 November 2010.



Mr R Ramchurun, Accreditation Officer at the MQA presenting the NQF to the Rodriguesians

## Workshop on Standards Writing on 15 & 16 February 2011

As the MQA was looking forward to build capacity in Standards Writing, it was with this perspective that a Workshop on Standards Writing was held on 15 & 16 February 2011 in the MITD Conference Room with a view to providing standardised tools and ways to better develop and generate Unit Standards and Qualifications.



Ms Catherine Martin, from Vocation Skills Solutions, main Resource Person for the Workshop on Standards Writing

The aim of the workshop in effect was to provide training to both MQA staff and some partners in the training industry in respect of the strengthening of standard writing skills. In addition, the training undertaken would consolidate the development of qualifications by further enhancing the quality of qualifications being generated and reinforcing capacity building at the MQA.

## Workshop on Training of RPL Facilitators in Rodrigues on 21 & 22 February 2011

Following the positive response received from participants at the conference held



in Rodrigues on 15 November 2010 on the National Qualifications Framework (NQF) and Recognition of Prior Learning (RPL), the MQA conducted a 2-day Workshop for Training of RPL Facilitators on 21 & 22 February 2011 with a view to extending RPL in Rodrigues.



Dr Kaylash Allgoo conducting the training of RPL Facilitators in Rodrigues

The objective of the workshop was to train RPL Facilitators who would then assist RPL candidates residing in Rodrigues to build their portfolio.

### Visit to MQA by a Delegation from Botswana

A delegation from the Botswana Training Authority (BOTA) effected a visit at the MQA on 23 February 2011 with a view to obtaining an overview on the objects and functions of the MQA.



One of the delegates from BOTA signing the MQA Visitors' Book

### Celebration of the Independence Day on 11 March 2011

The Independence Day was celebrated on 11 March 2011 at the MQA by way of a flag raising ceremony organized by the MQA Staff Welfare Association. On the same occasion the 19<sup>th</sup> anniversary of the accession of Mauritius to the status of Republic was also celebrated.



MQA staff celebrating the 43<sup>rd</sup> Independence Day in 2011

### Workshop for Training of RPL Assessors on 14 & 15 March 2011

The MQA in collaboration with L'Académie de la Réunion organized a Workshop for Training of RPL Assessors on 14 & 15 March 2011 in the Conference Room of the MITD with Mrs A Schmutz and Mr De Palmas as Resource Persons. The aim of the workshop was to train Assessors in the field of Adult Literacy, Mechanics (Automotive & Heavy Vehicles), Electricians, Panel Beating & Spray Painting and Agro Industry.



Welcome address of the Director of MQA at the Workshop

## Award Ceremony for Qualifications Obtained through RPL on 31 March 2011

Following the official launching in 2009 of Recognition of Prior learning (RPL) in the four different sectors of the economy namely Building & Construction, Plumbing, Printing and Tourism, the MQA organized an Award Ceremony in the MQA Conference Room, Pont Fer, Phoenix for the second batch of RPL candidates to obtain their qualification in the above four sectors on 31 March 2011.



A candidate of RPL obtaining his certificate from Mr G Gunesh, the then Chairperson of the MQA

## Participation of the MQA in Career World 2011 on 20 - 21 May 2011

The MQA participated in the Career World 2011 (the International Education Fair) organized by the Rotary Club of Grand Baie at the Swami Vivekananda International Convention Centre, Pailles on 20 & 21 May 2011. The Career World 2011 was an opportunity for Mauritians, especially the younger generation, to obtain the most comprehensive information in terms of their career they would wish to pursue.



Information provided to students on MQA at the Career Fair

## Meeting with Resource Persons Serving on Different MQA Committees

In the context of the setting up of new Registration/Accreditation Committees, a meeting chaired by the Director of MQA was held on 25 May 2011 with appointed subject specialists who have been co-opted to serve on different committees at the MQA. They were briefed on the new Terms of References of the Committees and on procedures for processing of applications.



The Director of MQA briefing the Subject Specialists



Performance of the MQA Staff on Music Day 2011

## Study Tour by a Delegate from the National Training Authority of Gambia from 12 to 27 June 2011

Mr Lamin B Manneh of the National Training Authority of Gambia was on a study tour on Training, Assessment and Moderation at the MQA from 12 to 27 June 2011. During the study tour, he was exposed to the different functions of the Authority.



Mr L B Manneh discussing with senior staff of MQA

## Study Tour in Mauritius by the Namibia Training Authority Delegation on 02 and 09 August 2011

During a study tour in Mauritius, the delegates from the Namibia Training Authority had a work visit at the MQA on 02 and 09 August 2011. A presentation on MQA with emphasis on Recognition of Prior Learning (RPL) was made and information was shared with regard to Registration/Accreditation of training providers and on Quality Assurance mechanisms.



Photo souvenir of Namibian delegates with MQA staff

## Music Day - 2011

In the context of the Music Day, the MQA participated in a musical animation organized by the Ministry of Education & Human Resources at the MITD Lecture Theatre on 21 June 2011.

## Workshop on Training of RPL Facilitators for Prison Officers on 18 and 19 August 2011

The MQA in collaboration with the Mauritius Prisons Service organized a Workshop for Training of RPL Facilitators at the Prison Staff Training School on 18 & 19 August 2011 with a view to training Prison Officers so that they would be able to act as RPL Facilitators for detainees at the Central Prison of Beau Bassin.



The Director of MQA addressing the Prison Officers

## Workshop on Training of RPL Assessors on 22 & 23 September 2011

The MQA in collaboration with the Commission for Education in Rodrigues and L'Académie de la Réunion organized a Workshop on Training of RPL Assessors at Pointe Venus Hotel & Spa, Rodrigues on 22 & 23 September 2011.



The trained Assessors together with Ms Aline Schmutz, Resource Person and the MQA Staff

The aim of the workshop was to train RPL Assessors who would subsequently conduct RPL assessment in Rodrigues.

## Working Session with Delegates from CNAM on 13 October 2011

The MQA had a working session with delegates from the Conservatoire National des Arts et Métiers (CNAM) of France and Reunion island on 13 October 2011 with a view to discussing and sharing expertise on matters related to Recognition of Prior Learning (RPL) commonly termed as the "Validation des acquis de l'expérience" (VAE) in France/Réunion.



Discussion on RPL/VAE with delegates of CNAM

## Study Tour of Delegates from the Qualifications Authority of Mozambique on 05 to 09 December 2011

A delegation comprising the National Director of Qualifications Administration and two other Technicians from the Qualifications Authority of Mozambique was on study tour at the MQA from 05 to 09 December 2011. During their visit, they were exposed to the mechanisms put in place on the different functions of the MQA.



The delegates from Mozambique together with the Director of MQA

## Meeting with Delegates from Reunion Island on 08 December 2011

A delegation of the French Government accompanied by representatives of the MITD had a meeting with the MQA on 08 December 2011 to present the new series of French Qualifications to be offered at the MITD Branch namely Sir Guy Forget Lycée Polytechnique at Flacq.

## Study Tour of Delegates from the Ministry of Employment and Vocational Training of Mali from 12 - 16 December 2011

A delegation from the Ministry of Employment and Vocational Training of Mali was on study tour at the MQA from 12 to 16 December 2011 with a view to establishing partnership relationship with the Authority. The delegates had working sessions mainly on the implementation and management of the National Qualifications Framework (NQF).



Discussion on the French Qualifications to be offered

## Two-Day Visit on RPL in Rodrigues on 08 & 09 December 2011

With a view to providing further support to RPL in Rodrigues, the MQA effected a two day visit to the island from 08 - 09 December 2011. The delegation from MQA comprised the then Chairperson of MQA (Mr Grish Gunesh), the Director, Dr Kaylash Allgoo and Ms Urvasi Santokhee, Accreditation Officer. During the visit, various stakeholders and potential candidates of RPL in Rodrigues were met.



The delegation from Mali received by the Director of MQA



Presentation on RPL by Ms U Santokhee to staff of Cotton Bay Hotel

The aims of the meetings were to promote the concept of RPL amongst various stakeholders and also to provide detailed information pertaining to the process of RPL, the steps involved and the assessment.

### MTCP Signed Between MQA and National Training Authority of Gambia on 11 January 2012.

A Memorandum of Technical Cooperation and Partnership (MTCP) between the MQA and the National Training Authority of Gambia was signed on 11 January 2012 at the MQA. It was agreed between both parties to cooperate and support each other in sharing knowledge, experience and expertise and to bring about closer relations as equal partners for mutual benefit of both parties.

### International University and Career Expo Mauritius on 10 & 11 February 2012

The MQA participated at The Mauritius International University and Career Expo organised by the Rotary Club of Grand Baie at Mer Rouge on 10 - 12 February 2012. Information on the role of the MQA as regulator of training was provided to students and members of the public.



Students at the Career Expo enquiring about the NQF

### Award Ceremony for RPL Candidates on 03 February 2012

An Award Ceremony was organised by the MQA for successful RPL candidates in the MQA Conference Room, Pont Fer, Phoenix on 03 February 2012. Qualifications at NTC Level 3 in Masonry & Concrete Work, Plumbing & Pipe Fitting, Pre-Press, Plate Making & Machine Printing and in Pastry Production as well as at NTC



A candidate receiving his certificate through RPL from the Director of MQA

Level 2 in Restaurant & Bar Services and in Pastry Production were delivered to candidates.

### National Day Celebrations 2012

Upon the initiative of the Ministry of Education and Human Resources, a joint flag raising ceremony was performed on 09 March 2012 on the occasion of the

44<sup>th</sup> National Day celebrations in front of the MQA building where staff of the Ministry, the MQA as well the MITD participated in the event.



Flag hoisting ceremony at MQA

## Participation of the MQA in Blood Donation Campaign for Year 2012

The MQA participated on 20 April 2012 in the blood donation campaign organised by the National Blood Transfusion Service of the Ministry of Health & Quality of Life for the year 2012. The blood donation was carried out at the premises of the MQA at Phoenix. Several members of the staff of MQA gave their blood in donation and this was one among other events that were being organised to mark the 10<sup>th</sup> Anniversary of MQA.



The Director of MQA being one of the blood donors

## Event Organised for the Camp Ramdin Families on 19 May 2012

Again in the context of the 10<sup>th</sup> Anniversary of the MQA, the Authority organised an event which included a lunch and donation in kind comprising foodstuffs and educational materials for a group of needy families living in dire poverty at Camp Ramdin, La Flora. The event was held at Mohall Hall, Grand Bois on Saturday 19 May 2012 and Dr the Hon. Abu Twalib Kasenally, Minister of Housing and Lands as well as the Hon. Tassarajen Pillay Chedumbrum, Minister of Information and Communication Technology were present.



One of the houses at Camp Ramdin

## Celebration of 10<sup>th</sup> Anniversary of MQA on 08 May 2012

The MQA celebrated its 10<sup>th</sup> Anniversary on 08 May 2012. This event was marked by the presence of Mr Grish Gunesh, the then Chairperson of the MQA.



The then Chairman cutting the MQA Anniversary cake

## Participation of MQA at “Salon de la Formation et des Métiers” in Rodrigues on 25 & 26 May 2012

Two MQA officers were delegated to participate in the “Salon de la Formation et des Métiers” held in the MITD Compound at Le Chou Multi-Purpose Training Centre in Rodrigues. The “Salon” was organized by the Commission for Training (Vocational) with a view to promoting the Technical and Vocational Education in Rodrigues. An Opening Ceremony was organized on 24 May 2012 and the “Salon” was held on 25 & 26 May 2012.



The MQA stand at the “Salon” in Rodrigues

## Meeting with Registered Adult Literacy RPL Facilitators on 12 June 2012

A meeting was held at the MQA on 12 June 2012 with registered RPL Facilitators in Adult Literacy with a view to explaining to them that the portfolio of candidates seeking Recognition of Prior Learning (RPL) in Adult Literacy should be reviewed in accordance with the Unit Standards developed in respect of the qualification

“National Certificate Level 1 in Adult Literacy.”



RPL Facilitators in Adult Literacy listening to the explanations of the Director of MQA

## Workshop for Training RPL Facilitators in Rodrigues on 5 & 6 July 2012

A workshop for training of RPL Facilitators was conducted by the MQA in Rodrigues on 05 & 06 July 2012 with a view to further promoting RPL over there. Members of the Rotary Club of Rodrigues were also invited to attend the workshop in order to help in the promotion of RPL in the island. The workshop was conducted in the Conference Room at Pointe Venus Hotel.



The Chief Commissioner of Rodrigues addressing the participants



## Promoting the Qualification of National Certificate in Banking Operations on 16 July 2012

A meeting was held at the MQA on 16 July 2012 with all stakeholders of the Banking sector comprising Bankers and the Mauritius Bankers Association as well as the members of the Industry Training Advisory Committee (ITAC) in Management with a view to promoting the qualification "National Certificate Level 4 and 5 in Banking Operations.



Presentation of the Qualification in Banking Operations to stakeholders

## Presentation on RPL to Prospective Candidates in Masonry on 25 July 2012 at Rose Belle

A presentation on RPL was carried out by the MQA in collaboration with the National Empowerment Foundation (NEF) at Rose Belle on 25 July 2012 in order to explain the RPL process to some 75 masons identified by the NEF. These masons who would obtain financial assistance from the NEF would apply to the MQA for obtaining of qualifications in Masonry.



The RPL process explained to the masons by the Director of MQA

## Presentation on VUSSC and TQF by COL Representative on 27 August 2012

The MQA in collaboration with the Mauritius Institute of Training and Development (MITD) and the Human Resource Development Council (HRDC) organized a presentation on the Virtual University for the Small States of the Commonwealth (VUSSC) and on the Transnational Qualifications Framework (TQF) at the MITD Lecture Theatre on Monday 27 August 2012 for the benefit of the staff of MQA, MITD and the HRDC. The presentation was made by Mr John Lesperance, Education Specialist at the Commonwealth of Learning (COL).



From Left to Right: HRDC Director Mr R Auckloo, MITD Ag. Deputy Director Mr S Maudarbocus, Mr John Lesperance of COL, MQA Director Dr K Allgoo and MQA Chairman Prof. Dr A R Sayfoo

## Interview with Ms Anjali Peeroo, Executive Officer at the MQA



Ms Anjali Peeroo

1) Ms Peeroo, when did you join the MQA and what is your position in the Organisation?

Well first of all, let me thank the Editorial Team for this opportunity and I feel honoured and privileged to contribute in the context of this publication.

I joined the MQA 'on secondment' from the IVTB (now MITD) on May 2002 and I worked as Clerk/Word Processing Operator. In fact I am one among the 9 first officers who joined the MQA when it was created.

In 2005, I was promoted to the post of Executive Officer and since then I am occupying this post in the Corporate Services Division of the MQA.

In short, I may say that I am one of the pioneers at the MQA and I have witnessed the gradual growth of the Authority throughout its 10 years of existence.

2) Given you are here since the inception of the MQA, please tell us briefly what has been the major achievements of MQA?

In fact, since 2002, the MQA as an Authority has built itself and with the commitment of all the staff and the decisions made by our policy makers, the organization has grown every year. The MQA started its operation with only 9 staff and today we have reached almost 40 and we are growing further.

Besides ensuring quality training in every sector of the economy, one of the big achievements of the MQA, is the rationalization, through the NQF, of the certification system which is operative in Mauritius. I think this has been a very crucial turning point in the very existence of the MQA, and same has been commended by each and everyone, especially our stakeholders in the Training and Education Sector.

In its quest to achieve excellence, the MQA also innovated and progressed, especially in the area of Recognition of Prior Learning (RPL). The Authority has been able to implement the certification of competencies especially when these competencies are obtained outside the formal Education and Training System. Similar to the NQF, RPL has equally been

an another turning point in the growth and achievement of the MQA.

In a short span of 10 years, I may say that the hard work and contribution of one and all, has led the MQA to expand and grow at national as well as international level.

3) Ms Peeroo, are you happy with the working environment that prevails at the MQA?

In very simple terms, I can say that I am very happy to be at the MQA and a good working environment prevails in the organization. The working relations among the departments and between members of the staff are excellent.

So far, I myself have not witnessed any conflicts within the organization and the staff are happy in their jobs. I see management very concerned with staff development and growth and they pay good attention to any staff requests and queries.

Moreover, at the MQA, we have an established recognized Staff Welfare Association for years now and this Association is very active in its objectives and is always doing its best for the welfare of the MQA staff.

4) Any comments on the way the Authority is being governed?

Well, the MQA is being governed by the MQA Board and it is known to one and all that the road to success for the MQA has been the decisions of our Board Members and Chairpersons.

The entrusted responsibilities have been fully accomplished by our visionary leaders who in fact have taken the right policy decisions at the right time.

5) The way forward that you Ms Peeroo would personally wish for the MQA.

The evolution of life is that of growth and expansion, likewise, for the MQA I would wish that after 10 years now, the journey continues and there be no end. I hope that the Authority continues to play its role as a respected Regulator so as to further enhance training and skills development and as such be recognized as an apex body for TVET promotion in the region.

## The Present MQA Staff as at 31 August 2012



Dr Kaylash ALLGOO joined the MQA as Director on 01 September 2006. He was elevated to the rank of Officer of the Star and Key of the Indian Ocean (O.S.K.) on the occasion of the National Day celebrations in 2008. He was also elevated to the rank of Chevalier dans l'Ordre des Palmes Académiques by the French Government in September 2009.

◀ Dr Kaylash Dwarkasing ALLGOO, O.S.K  
Director

Mr Robin Krishnaduth PHOOLCHUND was on secondment from the ex-IVTB to the MQA at the start of operation of the Authority on 08 May 2002. He was subsequently appointed as Deputy Director & Registrar of the MQA as from 01 April 2003.



Mr Robin Krishnaduth PHOOLCHUND ▶  
Deputy Director and Registrar



Mr Kamalanaden Vella (Vega) MOOTEN was on secondment from the ex-IVTB as Programme Officer to the MQA at the start of operation of the Authority on 08 May 2002. He was permanently transferred to the MQA on 08 May 2003. Mr K V Mooten was subsequently appointed Manager of the Corporate Services Division as from 01 July 2003.

◀ Mr Kamalanaden Vella (Vega) MOOTEN  
Manager, Corporate Services

Mr Vijaye Anand RAMCHURN joined the MQA as Manager, Quality Assurance Services as from 02 July 2003



Mr Vijaye Anand RAMCHURN ▶  
Manager, Quality Assurance Services



Dr Ramesh RAMDASS was on secondment from the ex-IVTB as Programme Officer to the MQA at the start of operation of the Authority on 08 May 2002. He was permanently transferred to the MQA on 08 May 2003. He was Acting Manager, Framework Services with effect from 05 February 2007 and was subsequently appointed as Manager, Framework Services as from 04 February 2009.

◀ Dr Ramesh RAMDASS  
Manager, Framework Services

Mr Subiraj Bhunjun joined the MQA as Programme Officer on 21 July 2003. The post of Programme Officer was restyled Accreditation Officer with effect from 01 July 2008 following the recommendations of the PRB Report. Mr S Bhunjun was appointed as Manager, Learner Attainment & Information Services as from 03 July 2012.



Mr Subiraj BHUNJUN  
Manager, Learner Attainment &  
Information Services ▶



Mrs Scilla DAWONAETH joined the MQA as Accountant with effect from 22 June 2009.

◀ Mrs Scilla DAWONAETH  
Accountant

Mr Jaydrutt MAKOONLALL joined the MQA as Administrative Officer as from 14 July 2003.



Mr Jaydrutt MAKOONLALL  
Administrative Officer ▶



Mr Rajcoomar RAMCHURUN joined the MQA as Programme Officer with effect from 21 July 2012. The post of Programme Officer was restyled Accreditation Officer with effect from 01 July 2008.

◀ Mr Rajcoomar RAMCHURUN  
Accreditation Officer

Mr Ramsamy NOOKADEE joined the MQA as Accreditation Officer with effect from 21 November 2008.



Mr Ramsamy NOOKADEE ▶  
Accreditation Officer



Mrs Pratima Rajeshwaree HARDOWAR joined the MQA as Executive Clerk as from 01 August 2003. The post of Executive Clerk was restyled Higher Executive Officer with effect from 01 July 2008. Mrs P R Hardowar was appointed as Accreditation Officer with effect from 03 November 2009.

◀ Mrs Pratima Rajeshwaree HARDOWAR  
Accreditation Officer

Ms Urvasi Gowtam SANTOKHEE joined the MQA as Accreditation Officer with effect from 08 February 2010.

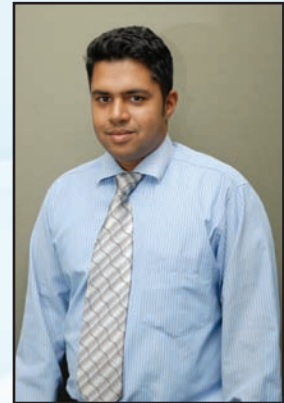


Ms Urvasi Gowtam SANTOKHEE ▶  
Accreditation Officer



Ms Premila Devi RAMODHIN joined the MQA as Accreditation Officer with effect from 23 May 2011.

◀ Ms Premila Devi RAMODHIN  
Accreditation Officer



Mr Vishal MUNGROO joined the MQA as Systems Administrator with effect from 25 August 2009.

Mr Vishal MUNGROO  
Systems Administrator ▶



Mrs Pasmawtee GOPEE joined the MQA as Assistant Executive Clerk as from 16 February 2004. The post of Assistant Executive Clerk was restyled Executive Officer with effect from 01 July 2008. Mrs P Gopee was appointed as Accounting Technician with effect from 09 September 2011.

◀ Mrs Pasmawtee GOPEE  
Accounting Technician



Mr Shahbaaz NOORMAHOMED joined the MQA as Officer, Support Services in ICT as from 04 May 2009. He was subsequently appointed as ICT Technician as from 12 April 2010.

Mr Shahbaaz NOORMAHOMED  
ICT Technician ▶



Mrs Kooshmowtee SEEWOOCHURN joined the MQA as Executive Clerk as from 28 July 2003. The post of Executive Clerk was restyled Higher Executive Officer with effect from 01 July 2008.

◀ Mrs Kooshmowtee SEEWOOCHURN  
Higher Executive Officer



Mrs Usha BABOOLALL joined the MQA as Executive Clerk as from 19 January 2004. The post of Executive Clerk was restyled Higher Executive Officer with effect from 01 July 2008.

Mrs Usha BABOOLALL ▶  
Higher Executive Officer



Mrs Nodranee PUTTY was on secondment from the ex-IVTB as Assistant Executive Clerk to the MQA on 08 May 2002. She was permanently transferred to the MQA on 08 May 2003. She was appointed as Executive Clerk as from 02 April 2004. The post of Executive Clerk was restyled Higher Executive Officer with effect from 01 July 2008.

◀ Mrs Nodranee PUTTY  
Higher Executive Officer

Mr Atmaram BALLOO was on secondment from the ex-IVTB as Assistant Executive Clerk to the MQA on 08 May 2002. He was permanently transferred to the MQA on 08 May 2003. He was appointed as Executive Clerk as from 06 April 2004. The post of Executive Clerk was restyled Higher Executive Officer with effect from 01 July 2008.

Mr Atmaram BALLOO ▶  
Higher Executive Officer







Ms Chetrani Kumari JANKEE was on secondment from the ex-IVTB as Clerk/WPO to the MQA on 08 May 2002. She was permanently transferred to the MQA on 08 May 2003. She was appointed as Assistant Executive Clerk as from 17 November 2003. The post of Assistant Executive Clerk was restyled Executive Officer with effect from 01 July 2008. Ms C K Jankee was subsequently appointed as Higher Executive Officer as from 01 March 2011.

◀ Ms Chetrani Kumari JANKEE  
Higher Executive Officer

Mrs Padmah BAHADOOR was on secondment from the ex-IVTB as Clerk/WPO to the MQA on 08 May 2002. She was permanently transferred to the MQA on 08 May 2003. She was appointed as Confidential Secretary as from 05 April 2004.



Mrs Padmah BAHADOOR ▶  
Confidential Secretary



Mrs Jacqueline CHAN PAK CHOON joined the MQA as Confidential Secretary with effect from 18 May 2004.

◀ Mrs Jacqueline CHAN PAK CHOON  
Confidential Secretary

Ms Anjalee Devi PEEROO was on secondment from the ex-IVTB as Clerk/WPO to the MQA on 08 May 2002. She was permanently transferred to the MQA on 08 May 2003. She was appointed as Assistant Executive Clerk as from 07 April 2004. The post of Assistant Executive Clerk was restyled Executive Officer with effect from 01 July 2008.



Ms Anjalee Devi PEEROO ▶  
Executive Officer



Mrs Artee BEERODHEE DOOLUB joined the MQA as Clerk/WPO as from 22 December 2003. The post of Clerk/WPO was restyled Clerk/WPO/Receptionist with effect from 01 July 2008. She was appointed as Executive Officer as from 02 October 2009.

◀ Mrs Artee BEERODHEE DOOLUB  
Executive Officer

Mrs Swastee SUNYA NAIKU joined the MQA as Clerk/WPO as from 22 December 2003. The post of Clerk/WPO was restyled Clerk/WPO/Receptionist with effect from 01 July 2008. She was appointed as Executive Officer as from 16 December 2009.



Mrs Swastee SUNYA NAIKU ▶  
Executive Officer



Mrs Kavitah Devi BABOOLALL joined the MQA as Clerk/WPO as from 03 January 2007. The post of Clerk/WPO was restyled Clerk/WPO/Receptionist with effect from 01 July 2008. She was appointed as Executive Officer as from 03 July 2012.

◀ Mrs Kavitah Devi BABOOLALL  
Executive Officer

Mrs Radha CHEEKHOORY joined the MQA as Receptionist/Telephone Operator as from 09 June 2004. She was appointed as Clerk/WPO as from 25 June 2007. The post of Clerk/WPO was restyled Clerk/WPO/Receptionist with effect from 01 July 2008. Mrs R Cheekhoory has been assigned duties of Executive Officer in an acting capacity with effect from 01 August 2012.



Mrs Radha CHEEKHOORY ▶  
Ag. Executive Officer



Mrs Marie Stephanie MARGUERITTE joined the MQA as Clerk/WPO/Receptionist as from 16 February 2009.

◀ Mrs Marie Stephanie MARGUERITTE  
Clerk/WPO/Receptionist



Mrs Preety KODI RAMANAH joined the MQA as Clerk/WPO/Receptionist as from 05 July 2010.

Mrs Preety KODI RAMANAH ▶  
Clerk/WPO/Receptionist



Ms Koujavalli MANNICK joined the MQA as Clerk/WPO/Receptionist as from 05 July 2010.

◀ Ms Koujavalli MANNICK  
Clerk/WPO/Receptionist



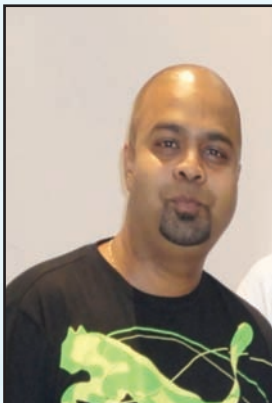
Mrs Prema CAUNHYE joined the MQA as Clerk/WPO/Receptionist as from 05 July 2010.

Mrs Prema CAUNHYE ▶  
Clerk/WPO/Receptionist



Ms Visanjali VEEREN joined the MQA as Clerk/WPO/Receptionist as from 03 January 2012.

◀ Ms Visanjali VEEREN  
Clerk/WPO/Receptionist



Mr Joynauth RAMESSUR joined the MQA as Office Attendant/Driver as from 29 August 2003.

◀ Mr Joynauth RAMESSUR  
Office Attendant/Driver

Mr Ramchesse LOUIS joined the MQA as Office Attendant/Driver as from 02 September 2003.



Mr Ramchesse LOUIS  
Office Attendant/Driver ▶



Mr Randheer LOLLJEE joined the MQA as Office Attendant/Driver as from 06 October 2003.

◀ Mr Randheer LOLLJEE  
Office Attendant/Driver

Mr Sudesh Kumar BEEJAN joined the MQA as Office Attendant/Driver as from 01 November 2006.



Mr Sudesh Kumar BEEJAN  
Office Attendant/Driver ▶

## Contact us



MQA Entrance

Telephone: 686 1400

Fax: 686 1441

Address: Pont Fer, Phoenix, Mauritius

E-mail Address: [office@mqa.mu](mailto:office@mqa.mu)

Website: [www.mqa.mu](http://www.mqa.mu)

